From: Collura Yesenia
To: Carley Platt
Subject: Re: Follow up
Date: Friday, May 5, 2017 3:14:24 PM

Do you have a photo flyer or anything for social media I should post with it?

Detective Yesenia Collura
North Palm Beach Police Department
561-841-3302
Ycollura@village-NPB.org

On May 5, 2017, at 11:39, Carley Platt <carley@ring.com> wrote:

> Good Morning Yesenia,
>
> Your Rapid Response discount is good to go! You can put out a post like this:
>
> "I spoke with an Account Manager at Ring Video Doorbell today and due to the recent car burglaries that occurred in our neighborhood she is willing to give us an excellent deal on their three main devices. For the next 48 hours, she is willing to give us a $50 discount on the Ring Video Doorbell, Ring Video Doorbell Pro and Stick Up Camera. Ring's main goal is to reduce crime in neighborhoods and this is a great way for us to capture and share videos, keeping us all aware!
>
> Use the promotion code [redacted] to receive $50 off of the Video Doorbell, Video Doorbell Pro, and Stick Up Cam! This discount will expire on Sunday at 11:59 pm so let's all take advantage and make our community safer!"
>
> Let me know if you have any questions!

On Tue, May 2, 2017 at 4:32 PM, Collura Yesenia <ycollura@village-npb.org> wrote:

> Great, thank you
>
> Detective Yesenia Collura
> North Palm Beach Police Department
> 561-841-3302
> Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>
>
> On May 2, 2017, at 19:14, Carley Platt <carley@ring.com<mailto:carley@ring.com>> wrote:
>
> Will the zip code 33463 encompass your entire [redacted]?
>
> [https://insidesalesemail.com/rmo.aspx/7896.162.6252794]

On Tue, May 2, 2017 at 4:11 PM, Carley Platt <carley@ring.com<mailto:carley@ring.com>> wrote:
Yesenia,

Great, I will send you an email Friday morning as soon as the code is created!

[https://insidesalesemail.com/rmo.aspx/7896.162.6252778]

On Tue, May 2, 2017 at 3:59 PM, Collura Yesenia <ycollura@village-npb.org<mailto:ycollura@village-npb.org>> wrote:
That's perfect, I'll post it Friday first thing.

Detective Yesenia Collura
North Palm Beach Police Department
561-841-3302
Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>
<mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>>

On May 2, 2017, at 18:52, Carley Platt <carley@ring.com<mailto:carley@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>>> wrote:

Yesenia,

I think that we should trying our Rapid Response Program! The Rapid Response program is the best option to get Rings into your community quickly! Our "Rapid Response" discount is intended for communities that have recently had issues with residential crime, whether it be a package theft or a car burglary like you experienced. Our main goal here at Ring is to reduce crime in neighborhoods and bring peace of mind! This discount would be limited to your community, so I would need you to send over the zip codes that make up your neighborhood!

I can create a $50 discount that will be valid for 48 hours. You can write something on Facebook like this:

"I spoke with an Account Manager at Ring Video Doorbell today and due to the recent car burglary that occurred in our neighborhood she is willing to give us an excellent deal on their three main devices. For the next 48 hours, she is willing to give us a $50 discount on the Ring Video Doorbell, Ring Video Doorbell Pro and Stick Up Camera. Ring's main goal is to reduce crime in neighborhoods and this is a great way for us to capture and share videos, keeping us all aware!

Use the promotion code (we will create a promotion code) to receive $50 off of the Video Doorbell, Video Doorbell Pro, and Stick Up Cam! This discount will expire on "" at 11:59 pm so let's all take advantage and make our community safer!"

We can run the discount through your [redacted] meeting, so maybe Friday (4/5) through Sunday (4/7)?

Let me know what you think!

[https://insidesalesemail.com/rmo.aspx/7896.162.6252650]

On Tue, May 2, 2017 at 3:44 PM, Collura Yesenia <ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>> wrote:
Yes, we do have a Facebook page.

Detective Yesenia Collura
North Palm Beach Police Department
561-841-3302
Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org><mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>><mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org><mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>>>

On May 2, 2017, at 18:41, Carley Platt <carley@ring.com<mailto:carley@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>><mailto:carley@ring.com<mailto:carley@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>>>> wrote:

Yesenia,

I am so happy to hear how much you love it! I think Ring will definitely be able to bring some added peace of mind to you and your neighbors after those car break ins! Does your [redacted] have an email list or facebook group you use between meetings?

[https://insidesalesemail.com/rmo.aspx/7896.162.6252572]

On Tue, May 2, 2017 at 3:37 PM, Collura Yesenia <ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>>> wrote:
Hi! I love it!! We actually have an [redacted] meeting Friday I will be handing out the cards to as we just got hit again with a rash of auto burglaries. I am definitely going to invest in the other camera you offer as well.

Thank you so much!

Detective Yesenia Collura
North Palm Beach Police Department
561-841-3302

Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>
<mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>>
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<mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>>>>>

On May 1, 2017, at 16:56, Carley Platt <carley@ring.com<mailto:carley
@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>><
mailto:carley@ring.com<mailto:carley@ring.com><mailto:carley
@ring.com<mailto:carley@ring.com>>><mailto:carley@ring.com<
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<mailto:carley@ring.com<mailto:carley@ring.com><mailto:carley@ring.com<
mailto:carley@ring.com>>>>> wrote:

Hi Yesenia,

I hope all is well! I wanted to touch base with you and see how everything is going with your Video Doorbell Pro so far!

Best!

[https://insidesalesemail.com/rmo.aspx/7896.162.6233606]

On Thu, Apr 27, 2017 at 6:43 PM, Carley Platt
<carley@ring.com<mailto:carley@ring.com><mailto:carley@ring.
com<mailto:carley@ring.com>><mailto:carley@ring.com<mailto:
carley@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>>>
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y@ring.com<mailto:carley@ring.com><mailto:carley@ring.com<
mailto:carley@ring.com>>>>> wrote:
You're welcome! Let me know if there is anything else!

Sent from my iPhone

> On Apr 27, 2017, at 4:29 PM, Collura Yesenia <ycollura@village-npb.org<
mailto:ycollura@village-npb.org><mailto:ycollura@village-
npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-
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org<mailto:ycollura@village-npb.org><mailto:ycollura@village-
npb.org<mailto:ycollura@village-npb.org>>>>> wrote:
>
> Got it, thank you!

>
> Detective Yesenia Collura
> North Palm Beach Police Department
> 561-841-3302
> Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>
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<mailto:Ycollura@village-NPB.org<mailto:Ycollura@village-NPB.org>>>>>>
>
> On Apr 27, 2017, at 17:02, Carley Platt <carley@ring.com<mailto:carley
@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>><
mailto:carley@ring.com<mailto:carley@ring.com><mailto:carley
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carley@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>>>>>>
wrote:
>
> Yesenia,
>
> The promotion code is actually 41npbpd all lowercase. If he/she entered it in caps, it would not go through. Another thing to keep in mind is that it is limited to the West Pal Beach Police Department so they will need to checkout at ring<https://insidesalesemail.com/dl.aspx?cid=7896&7896_rm_
id=162.6201631.7&pv_url=http%3a%2f%2fring.com> using their @village-
npb.org<http://village-npb.org><http://village-npb.org><http://village-npb.org>
<http://village-npb.org><http://village-npb.org> email address!
>
> Let me know if that helps!
>
> [https://insidesalesemail.com/rmo.aspx/7896.162.6201631]
>

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> On Thu, Apr 27, 2017 at 1:24 PM, Collura Yesenia <ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>>>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-npb.org<mailto:ycollura@village-npb.org>>>>>> wrote:
> Hi Carley,
>
> I have someone trying to use the code you gave me but it's not working
41NPBPD
>
> Detective Yesenia Collura
> North Palm Beach Police Department
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>
> On Apr 7, 2017, at 15:39, Carley Platt <carley@ring.com<mailto:carley
@ring.com><mailto:carley@ring.com<mailto:carley@ring.com>><
mailto:carley@ring.com<mailto:carley@ring.com><mailto:carley
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y@ring.com<mailto:carley@ring.com><mailto:carley@ring.com<
mailto:carley@ring.com>>>>>> wrote:
>
> Okay, great! Thanks for sending that over!
>
> [https://insidesalesemail.com/rmo.aspx/7896.162.5927893]
>
>
> On Fri, Apr 7, 2017 at 12:36 PM, Collura Yesenia <ycollura@village-
npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-
npb.org<mailto:ycollura@village-npb.org>><mailto:ycollura@village-
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npb.org<mailto:ycollura@village-npb.org><mailto:ycollura@village-
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> Hi,
>
> Sometimes our Emails get routed if it does not recognize it so I figured I would email you first. I also wanted to follow up with my personal address as my work address is in the signature.
>
> [redacted]
>
> Thanks again for your help,
>
> <image001.png>
>
>
> Detective Yesenia Collura #9807
> North Palm Beach P.D.
> 560 US Highway One
> North Palm Beach, Fl 33408
> Desk: (561)841-3302 Fax: (561)881-4425
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